

East Sussex Highways Pothole Statistics

Customer Reported Pothole Cases

Please note, pothole cases do not directly correlate to pothole defects because duplicate cases may be raised for one pothole and not all cases meet the intervention level to be a pothole defect.

Details on intervention levels can be found within our [Inspection Manual and Investigatory Matrix](#).

Month	Carriageway Reported Pothole Cases	Footway Reported Pothole Cases
May-16	958	278
Jun-16	739	205
Jul-16	728	260
Aug-16	666	284
Sep-16	473	261
Oct-16	436	178
Nov-16	547	231
Dec-16	472	147
Jan-17	1,192	192
Feb-17	1,696	200
Mar-17	1,491	255
Apr-17	781	219
May-17	920	283
Jun-17	764	278
Jul-17	697	313
Aug-17	810	314
Sep-17	690	284
Oct-17	562	237
Nov-17	541	251
Dec-17	734	240
Jan-18	2,152	247
Feb-18	2,043	226
Mar-18	2,620	268
Apr-18	2,320	250
May-18	1,306	267
Jun-18	723	252
Jul-18	607	276
Aug-18	611	299
Sep-18	433	235
Oct-18	450	220

Nov-18	491	224
Dec-18	985	166
Jan-19	966	212
Feb-19	1,547	213
Mar-19	1,381	263
Apr-19	830	205
May-19	649	212
Jun-19	659	230
Jul-19	514	277
Aug-19	484	273
Sep-19	417	228
Oct-19	946	243
Nov-19	1,518	218
Dec-19	2,669	173
Jan-20	4,414	293
Feb-20	4,082	231
Mar-20	3,581	164
Apr-20	561	88
May-20	580	131
Jun-20	686	153
Jul-20	604	204
Aug-20	536	194
Sep-20	646	253
Oct-20	813	236
Nov-20	1,057	205
Dec-20	1,219	153
Jan-21	2,057	243
Feb-21	2,537	190
Mar-21	1,920	311
Apr-21	1,125	231
May-21	1,059	231
Jun-21	1,127	269
Jul-21	1,137	256
Aug-21	911	229
Sep-21	613	205
Oct-21	726	231
Nov-21	706	210
Dec-21	802	185
Jan-22	1,483	263
Feb-22	1,187	221
Mar-22	1,753	247
Apr-22	1,025	219
May-22	896	228
Jun-22	699	234

Jul-22	692	278
Aug-22	715	282
Sep-22	633	268
Oct-22	636	318
Nov-22	1,604	298
Dec-22	2,840	185
Jan-23	8,868	262
Feb-23	2,612	226
Mar-23	4,999	384
Apr-23	5,644	270

Pothole Defects Repaired

*Please note that the figures from May 2016-April 2017 are not directly comparable.

During this time multiple 'safety issue' potholes that were located close together were logged as a single defect as they would be repaired together. However, since April 2017 each 'safety issue' pothole has been recorded separately to help us better understand the condition of our network.

The exact impact of this change is impossible to quantify, but the change would have led to a slight increase in the number of pothole defects recorded from April 2017 onwards.

**Please also note that figures from April 2023 – May 2023 are not directly comparable due to the start of the new contract and a change in systems.

Month	Number of Carriageway Potholes Repaired	Percentage Repaired on time	Footway Potholes Repaired	Percentage Repaired on time
May-16*	491	86.6%	185	89.2%
Jun-16	539	77.4%	324	72.2%
Jul-16	414	79.5%	225	84.4%
Aug-16	419	76.8%	220	80.9%
Sep-16	279	93.2%	263	92.8%
Oct-16	344	99.4%	221	99.1%
Nov-16	425	100.0%	273	100.0%
Dec-16	408	99.0%	260	99.2%
Jan-17	563	99.3%	188	99.5%
Feb-17	860	100.0%	206	99.5%
Mar-17	1,062	100.0%	292	100.0%
Apr-17	723	100.0%	167	100.0%
May-17	962	92.3%	297	89.2%
Jun-17	845	91.8%	347	88.2%
Jul-17	692	92.6%	305	90.8%
Aug-17	839	95.0%	468	90.8%
Sep-17	764	92.5%	509	90.8%
Oct-17	671	92.7%	430	93.7%
Nov-17	670	93.3%	500	94.2%
Dec-17	716	90.1%	567	90.5%

Jan-18	1,230	90.2%	482	80.3%
Feb-18	1,410	86.1%	358	88.3%
Mar-18	1,844	74.5%	547	80.3%
Apr-18	2,781	73.6%	572	67.5%
May-18	2,251	79.3%	513	65.7%
Jun-18	2,164	94.1%	752	86.3%
Jul-18	920	94.9%	495	89.5%
Aug-18	974	96.2%	594	94.1%
Sep-18	864	91.2%	477	93.9%
Oct-18	1,228	96.5%	731	97.5%
Nov-18	1,283	98.7%	817	96.2%
Dec-18	838	93.4%	443	98.6%
Jan-19	1,909	95.5%	806	96.0%
Feb-19	1,995	95.2%	868	94.9%
Mar-19	1,859	90.2%	1051	89.0%
Apr-19	1,777	88.7%	1104	84.1%
May-19	1,641	95.8%	1036	83.2%
Jun-19	1,359	94.2%	1039	91.8%
Jul-19	1,046	95.4%	1,056	94.3%
Aug-19	1,079	94.8%	673	94.5%
Sep-19	719	92.1%	933	96.4%
Oct-19	1,261	91.0%	836	96.5%
Nov-19	1,519	90.4%	709	96.5%
Dec-19	1,470	85.7%	431	92.6%
Jan-20	2,763	76.4%	597	84.9%
Feb-20	2,475	73.3%	618	87.1%
Mar-20	3,363	64.3%	518	75.5%
Apr-20	2,382	66.4%	660	75.9%
May-20	1,286	94.6%	535	89.5%
Jun-20	1,098	98.4%	786	95.2%
Jul-20	1,339	97.1%	808	97.8%
Aug-20	1,022	95.6%	754	98.1%
Sep-20	1,019	95.6%	1,021	97.8%
Oct-20	1,133	95.8%	1,094	97.9%
Nov-20	1,284	93.6%	619	95.6%
Dec-20	1,288	92.8%	733	97.5%
Jan-21	2,135	88.0%	919	91.1%
Feb-21	2,618	91.1%	642	96.4%
Mar-21	2,657	90.7%	761	95.5%
Apr-21	1,979	96.6%	996	98.6%
May-21	1,480	98.7%	712	99.0%
Jun-21	1,313	97.1%	681	98.4%
Jul-21	1,435	92.8%	517	96.5%
Aug-21	1,498	92.7%	558	96.1%
Sep-21	1,326	96.5%	675	97.5%
Oct-21	1,112	94.8%	563	97.9%
Nov-21	1,419	97.5%	725	96.8%
Dec-21	1,143	95.5%	702	98.0%

Jan-22	1,985	97.5%	554	96.4%
Feb-22	1,568	96.3%	789	97.3%
Mar-22	1,992	94.9%	796	97.7%
Apr-22	1,488	93.3%	785	95.9%
May-22	1,703	99.0%	995	97.9%
Jun-22	1,287	98.5%	757	98.0%
Jul-22	857	99.5%	645	97.4%
Aug-22	1,054	99.1%	1,123	98.0%
Sep-22	1,006	96.7%	1,133	96.5%
Oct-22	1,280	98.7%	1,332	99.2%
Nov-22	1,275	97.7%	879	98.0%
Dec-22	1,551	91.7%	653	90.7%
Jan-23	3,942	73.6%	668	63.9%
Feb-23	4,047	83.3%	1,080	91.1%
Mar-23	2,547	90.9%	879	94.4%
Apr-23**	1,844	58.5%	494	71.7%