

# Eastbourne 2b

## Frequently asked questions

- **What the scheme will look like?**

Visuals of the completed area are currently being developed and will be shared once it's available.

- **What compensation is available for businesses?**

As a general rule, no compensation is payable for works undertaken by the Highway Authority using its statutory powers. So long as the works are carried out properly and the Authority acts reasonably, there is no right to compensation.

- **How much does the scheme costs and where has the funding come from?**

Eastbourne Borough Council applied for funding in Round One of the Levelling Up Fund. Notification was received in October 2021 that a bid for investment had been successful and the full £19.85m has been secured. More details can be found here: [Levelling Up Fund - Lewes and Eastbourne Councils](#).

- **Why are you carrying out the work in the summer?**

Eastbourne Borough Council have declined previous suggestions to commence the scheme from September onwards, stating the inability to obtain further funding extension.

- **What has happened since funding was agreed?**

- The County Council's previous Highways Contractor developed the preliminary design for the 'Victoria Place' pedestrianisation proposals. Following a series of co-development and design workshops and site visits held with a mixture of local interest groups and elected officials, public consultation was undertaken on the scheme proposals in October and November 2022.
- The outcomes from this consultation were taken to the County Council's Lead Member for Transport and Environment decision-making meeting in September 2023 where the Lead Member resolved that the scheme move forward to detailed design and construction. Stakeholder updates were provided during this period.
- In May 2023, ESCC entered into a new Highways contract with Balfour Beatty Living Places (BBLP). A design review needed to be undertaken before BBLP were able to commence delivery of the scheme. Once this was concluded all necessary advanced survey work commenced at the start of 2024.
- With the information gained from the survey work, detailed design was completed in 2024.
- In February 2025 the County Council's Planning Committee approved the Traffic Regulation Orders for the scheme. Drainage and utility works then commenced on site.
- The 'Victoria Place' highways scheme is due to be delivered by December 2025.

- **How will you be delivering the work?**

We understand this is a busy area both during the day and in the evening, especially in the summer, so we'll be completing our work in phases to minimise disruption.

There will be nine working areas within five phases, including some preparatory work. Within each phase, we'll be focusing on small sections at a time, allowing the area to remain attractive and accessible for shoppers and diners.

Work will be re-phased between Wednesday 23 July to Tuesday 9 September to allow Victoria Place to be opened for the summer months. Work will continue in the area, however improved access to local traders will be provided.

- **Who have you consulted with to plan the work?**

We've been working closely with local stakeholders including councillors, businesses, business leaders, emergency services, and residents to ensure we deliver this work while minimising disruption.

We understand this is a busy area of the town centre, both during the day and in the evening. We will continue to collaborate with local businesses to monitor the impact of our work and make necessary adjustments.

- **How long will it take?**

As with any complex scheme, dates are subject to change as commercial and programming decisions are finalised. Until these final details have been confirmed, we won't start the main construction, but you may still see preparatory work being carried out.

The re-phasing of work over the summer months will have an impact on the delivery programme.

- **How are you minimising disruption to businesses?**

We understand this is a busy area, so we'll complete our work in phases. By focusing on short sections, we can minimise disruption to businesses and keep the area attractive to shoppers and diners. We regularly liaise with businesses to provide progress updates and gather feedback, allowing us to make necessary changes.

Weekly updates about progress and where we're working are provided via the webpage, a weekly stakeholder email and on social media. The team will also be on site to speak to traders. Should you wish to be added to the email list, please contact [eastbourneimprovements@balfourbeatty.com](mailto:eastbourneimprovements@balfourbeatty.com)

- **Will there be access for pedestrians and vehicles during the work?**

No vehicles will be able to access the area during the work. Access will be maintained for pedestrians at all times.

- **What are your working hours?**

Work will take place during the day and overnight. To minimise disruption to residents, noisy activities will be conducted during the day or early evening. Night work will only be carried out when absolutely necessary and will focus on activities that may temporarily block access to shops or restaurants, ensuring businesses can stay open as usual. Any such work will be discussed and agreed in advance with business owners.

- **Will there be any noise or dust while you're working?**

There may be some noise, especially when digging or cutting materials. Most of these activities won't take long, but we'll inform nearby businesses if there's going to be any prolonged periods of noise (more than 60 minutes). We'll aim to carry out these activities during the day or early evening to minimise night-time noise.

We'll use dust suppression measures, including screens and water, to keep dust to a minimum, and there will be regular street cleaning.

- **How will you ensure the area remains attractive to shoppers and diners during the work?**

We'll complete our work in phases to minimise the impact on businesses. Work areas will be fenced off for safety, and we ask people to take care around these areas, especially outside working hours.

We'll use *Heras* fencing to ensure the street remains open and light. There may be times when temporary screening is erected to protect pedestrians and buildings from dust or noise.

At the end of each shift, work sites will be cleared of equipment and materials as far as possible, ensuring they are safe and tidy.

- **Will there be access for emergency vehicles?**

We consult with emergency services, along with other stakeholders, when planning access changes. Access for emergency vehicles on blue lights calls will be maintained as necessary during our work.